



PATENT
Customer No. 22,852
Attorney Docket No. 05905.0153-00000

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| | | |
|----------------------------|---|----------------------|
| In re Application of: |) | |
| |) | |
| Yoshihiro ITOH et al. |) | Group Art Unit: 2876 |
| |) | |
| Application No. 09/964,754 |) | Examiner: E. Labaze |
| |) | |
| Filed: September 28, 2001 |) | |
| |) | |
| For: SERVICE TICKET ISSUE |) | |
| SYSTEM AND SERVICE |) | |
| TICKETING ISSUE SERVICE |) | |

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In reply to the Office Action mailed January 8, 2004, the period for response to which extends through April 8, 2004, please amend this application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper, beginning at page 2.

Remarks/Arguments follow the Amendment section of this paper, beginning at page 13.